

PATIENT PARTICIPATION MEETING

Friday 29th April 2016

MINUTES

**Present: Dr Tee, Jane Page, Samantha Cox, Gwen Salmon, David Gregory,
Iain Crawford
Kate Williams and Angela Turner**

1. **Apologies** – Victoria Desmond, Tony Saville, Gaenor Jones, Brian Sleafor, Annie Taylor
2. **Minutes of last meeting (15/01/16)** - agreed
3. **Matters arising (see below)**
4. **DNA** – The good news is that the number is decreasing. The numbers have been split as per the last meeting and it has been decided to keep the posters up although not sure if this helps. (See attached analysis)
5. **Hub update** – General consensus is that patient's will benefit although GPs say it has increased their work as they still have to do referrals, x-ray requests, therefore doubling the work. If the service continues may be Hub GPs will be able to do this. Unfortunately the nurses do not have any resources, ie dressings, B12 injections which means the patient needs to take with them which means two journeys, one to the GP surgery to collect and one to the Hub which negates the weekend service.

Presentation of cheque for £757 to Essex Air Ambulance given by Dr Tee and Gwen Salmon, photograph taken to be sent by Richard Glegg who thanked everyone for the donation as it is much appreciated

6. **Takeley Pharmacy/Licence for Felsted** – MT – not much to report Takeley progressing and there is nothing on the horizon for Felsted.
7. **Suggestion Box** – Felsted -chairs with arms at Felsted surgery – eight are on order and it would help if GPs liked people – this has been noted.
John Tasker House – Nothing.
8. **Fund Raising Group** – SC has contacted other PPGs. Not all PPGs offer to fundraise as not keen on raising funds for the practice. Had a mixed response with some saying you have to register as a charity. Fund raising for the practice is a grey area as the public's perception is that everything is provided by the NHS. MT pointed out that this is not so, for example cryotherapy is not provided, this is a service provided by the practice. It was agreed a list of items would be needed, may be to start off small and once funds are raised and

equipment bought, photographs to appear in the local paper with a clear explanation that this is for the patients. A target and time frame would also be needed. **GS to contact Angel Lane fundraiser**, Margaret Easter to find out how they proceed. She does know you can only use cloakroom tickets for a raffle, not printed raffle tickets. Felsted have had Felsted Charities fund new examination couches and the new chairs for the waiting room.

9. **Complaints** – none

10. **AOB** – MT explained that a potential planning application for 55 houses at Watch House Green has included one of two things:

- i) To provide a dementia unit for 25 – 50 patients with severe dementia, fully staffed with trained nurses or
- ii) Provide a new GP surgery

A dementia unit would be a nightmare; it would be intensive and demanding on the practice.

MT has spoken to planning and NHS England. The building would be 480m² and each GP should have 120m² which would mean it could accommodate four GPs and could be developed and extended in 10 years' time. It should have a dispensary which could be converted to a pharmacy with application, either individual or joint. There would be an administration area. It could be run on a lease purchase with the developer building it and then sign a contract with NHS England which could be reverted to the CCG who would get rental for 20 years. NHS ~England would support four GPs and three parking spaces per clinic. The criteria would be that it would be open full-time. It could either run as a sister surgery to John Tasker House (JTH) or could be separate. It could offer places for Fritch Green residents which would relieve JTH, taking the pressure off.

The next stage would be to set-up a meeting with the developers, GPs, NHS England and the CCG.

A discussion was held – **DG** - to clarify if this is the site that is already being built on at Watch House Green on the right as it has a lot of land? **DG** – would the surgery comment or raise any objections to new sites? **KW** - the list at Felsted surgery is full so a new purpose built building would be open to new residents from any new developments which we would not oppose. **MT** raised the point of Section 106 money – the council always lets down local provision in favour of Harlow. **IC** stated there is an open meeting at Felsted with regard to housing, taking Section 106 from developers for a new GP surgery with a long-term plan for the future.

This would have to be assessed by Uttlesford District Council if dementia unit turned down, which would need a discussion from the developer to the GPs.

IC stated he is on the Neighbourhood Planning Steering Group as Vice Chairman with responsibilities to lead in health. He disclosed a family interest in some land subject to planning application. The next meeting is on the 14th May and **IC** asked if okay to comment on a new surgery on Felsted's behalf, **MT** said yes. If we lose this surgery there would be an impact as the Tesco site in Great Dunmow would be likely to take over. From a practice point of view, not worried who owns the building, as long as we could run it.

IC said there will be a referendum out to the parish on the Neighbourhood Plan which may include a Community Right to Build order with two questions:

- i) Do you accept the neighbourhood plan or**
- ii) Do you accept the Community Right to Build order**

If built under a Community Right to Build Order, the building would be a community asset. The five sites for a new surgery suggested were:

- 1 – Watch House Green
- 2 – Field between Station Road and Little Dunmow
- 3 – Chelmsford Road
- 4 – Gransmore Green – boundary with Braintree
- 5 – Edwards House – which is the site with greatest public support as there are playing fields at the back which could be used to promote health – prevention is better than cure.

It was agreed that a new surgery is exciting and would impact the whole practice with the need for more GPs, although there does seem to be a shortage and central government increasing GP funding to ease A&E departments, which has gone full-circle from 15 years ago.

Meeting closed at 2.15

Date of next meeting 1st July at John Tasker House